

Tips for maintaining your gaming machines during shutdown

Given the Government mandate to close all pubs, clubs and casinos we thought it'd be useful to give you some tips on maintaining the health of your gaming machines. That way you can protect your investment and power up with fewer problems when you come back online again.

When gaming machines (EGMs) are powered down for an extended period it can affect the rechargeable battery used for the machine's back-up memory.

All EGMs have backup memory to ensure the machine retains a 'memory' of gameplay for regulatory and gameplay reasons.

Due to the nature of capacitors and NiMH type batteries used in an EGM's major components, **IGT recommends powering on all EGMs for a minimum of 4 hours every three days to allow batteries and capacitors to maintain charge.**

This avoids memory backup corruption and component failures, which may lead to unexpected EGM down time when clubs, pubs and casinos come back online after this pandemic is over.

For any IGT EGMs 15 years or older - i.e. Game King, GU4 and **bluechip** (AU1) - **IGT recommends avoiding powering down these EGMs where possible.**

Why? The backup batteries in these older products may no longer function at a good capacity and replacement parts may be limited.

IGT also recommends that progressive controllers and IGT player tracking systems hardware are not powered down where possible.